Brunswick County Detention Cetner



Inmate Telephones, Video Visitation and Tablets - Important Update

Please be advised – **October 22, 2026** the inmate telephone service and video visitation at Brunswick County will be changing to **NCIC Inmate Communications**.
Friends and family members should stop funding pre-paid accounts with Securus in the leadup to this change and can set up an account with **NCIC**. To set up and fund a pre-paid account, friends and family can call 1-800-943-2189 or visit www.ncic.com.

Below are the (lower) calling rates that will be in place with NCIC.
All calling rates are per-minute, there are no connection fees.

Inmate Telephone System	
Call Types	**Per-Minute Rate**
All calls within the United States:	$0.16
Mexico & Canada:	$0.35
All Other International:	$0.35
Video Visitation and Messaging	
Off-Site (Remote) Visitation	$0.30/Minute
Messaging	$0.25/Message $0.35/Picture or Video Message $0.05/GIFs
Prepaid Account Funding Fees (for Friends & Family Accounts)	
Live Operator Transaction Fee	$5.95
Automated Operator (IVR) Transaction Fee	$3.00
Website Transaction Fee:	$3.00

*Rates listed do not include required pass-through regulatory taxes

For more information about NCIC, visit www.ncic.com